

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Executive Office of the Mayor
OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS



Victim Services
Performance Management Initiative
Fiscal Year 2017

The OVS Performance Management Initiative (PMI) is not intended to replace each grant's goals and objectives. Each application should detail goals and objectives that the potential grantee hopes to meet with the grant funding, during the grant period.

The **Data Measures** that will be required for OVS grantees in Fiscal Year 2017 are:

- Number of unique **primary victims** served by OVS funding each quarter. (For the purposes of this performance measure, unique means one person. In this number, you should count both new and continuing victims. A primary victim is a person who has been directly injured as the result of the crime; it is the person against whom the crime was committed. A primary victim is the direct target of the victimization and/or was the person that is legally considered the victim of the crime. Grantees may not count a person twice in this category even if that person received more than one service.)
 - New vs. Continuing
 - New primary victims served (e.g. victims who began service during this reporting period)
 - Continuing primary victims served (e.g. victims who began service during a prior reporting period but have continued receiving service in this reporting period)
 - Unique **new** primary victims served, by victim's stated gender
 - Male
 - Female
 - Transgender Male
 - Transgender Female
 - Unlisted
 - Unknown
 - Unique **new** primary victims served, by victim's stated race or ethnicity¹
 - White Non-Latino/Caucasian
 - Black/African American
 - African
 - Hispanic/Latino
 - American Indian/Alaska Native
 - Asian/Native Hawaiian/other Pacific Islander
 - Two or more races
 - Other

¹ Based on classification used in Truman, J. Langton, L., and Planty, M. (2013). *Criminal Victimization, 2012*. Bureau of Justice Statistics and White, N. and Lauritsen, J.L. (2012).

- Unknown
- Unique **new** primary victims served, by victim's age²
 - 0-10
 - 11-12
 - 13-17
 - 18-24
 - 25-30
 - 31-34
 - 35-59
 - 60-65
 - 66 and older
 - Unknown
- Number of unique **secondary victims** served by OVS funding each quarter. (For the purposes of this performance measure, unique means one person. In this number, you should count both new and continuing victims. A secondary victim is a person who has been injured as the result of the primary victim's victimization; it is a person who, by the nature of their relationship to the primary victim, is injured. It is understood that a grantee may not serve secondary victims or may not track secondary victims. However, a person who is injured as the result of a loved one's homicide is, by definition, a secondary victim. Grantees may not count a person twice in this category even if that person received more than one service.)
 - New vs. Continuing
 - New secondary victims served (e.g. victims who began service during this reporting period)
 - Continuing secondary victims served (e.g. victims who began service during a prior reporting period but have continued receiving service in this reporting period)
 - Unique **new** secondary victims served, by victim's stated gender
 - Male
 - Female
 - Transgender Male
 - Transgender Female
 - Unlisted
 - Unknown
 - Unique **new** secondary victims served, by victim's stated race or ethnicity³
 - White Non-Latino/Caucasian
 - Black/African American
 - African
 - Hispanic/Latino
 - American Indian/Alaska Native
 - Asian/Native Hawaiian/other Pacific Islander
 - Two or more races
 - Other

² Based on classification used in Truman, J, Langton, L., and Planty, M. (2013). *Criminal Victimization, 2012*. Bureau of Justice Statistics and White, N. and Lauritsen, J.L. (2012). *Violent Crime Against Youth, 1994-2010*. Bureau of Justice Statistics

³ Based on classification used in Truman, J, Langton, L., and Planty, M. (2013). *Criminal Victimization, 2012*. Bureau of Justice Statistics

- Unknown
- Unique **new** secondary victims served, by victim's age⁴
 - 0-10
 - 11-12
 - 13-17
 - 18-24
 - 25-30
 - 31-34
 - 35-59
 - 60-65
 - 66 and older
 - Unknown
- Number of unique (primary and secondary, new and continuing) victims served by the **organization's victim services programs as a whole** each quarter. (This performance measure should include, but not be limited to, the number served by OVS funding. **For organizations that serve populations other than crime victims, this number is the total number of people served by the organization's crime victim services or violence prevention program only.**)
- **Location of residence** for each unique **new** crime victim served each quarter **(both primary and secondary)**. (For the purposes of this performance measure, unique means one person. Grantees may not count a person twice in this category even if that person received more than one service. Location of residence means the zip code in which the crime victim resides. If the crime victim has a permanent address out of the District, there will be a category to capture that data. If the crime victim has no fixed address, there will be a category to capture that data. While OVS will accept "Unknown" as a category, every effort should be made by the grantee to determine the crime victim's location of residence.
 - 20001
 - 20002
 - 20003
 - 20004
 - 20005
 - 20006
 - 20007
 - 20008
 - 20009
 - 20010
 - 20011
 - 20012
 - 20013
 - 20015
 - 20016
 - 20017
 - 20018
 - 20019
 - 20020

⁴ Based on classification used in Truman, J, Langton, L., and Planty, M. (2013). *Criminal Victimization, 2012*. Bureau of Justice Statistics and White, N. and Lauritsen, J.L. (2012). *Violent Crime Against Youth, 1994-2010*. Bureau of Justice Statistics. Office for Victims of Crime (2015). Victim Assistance Formula Grant Program Performance Measures.

- 20022
- 20023
- 20024
- 20026
- 20052
- 20057
- 20059
- 20064
- 20330
- 20501
- 20502
- Other (DC)
- No fixed address
- Out of the District
- Unknown

- **Category of crime victim** for each unique **new** victim (primary and secondary) served with OVS funding each quarter. Grantees should list a crime victim in the category (or categories) for which the crime victim accessed or is accessing services right now. Do not include crimes that occurred to the victim in the past unless that crime is the reason for which the victim is accessing services in this reporting quarter. Examples include homicide, intimate partner violence, sexual assault, child physical or sexual abuse, and stalking (For the purposes of this performance measure, clients who are victims of multiple crimes may be counted in more than one category. It is possible that the number generated in this performance measure does not equal the total number of unique victims served. For example, one unique victim may have been a victim of both intimate partner violence and sexual assault. That would be counted in both categories.)⁵

- **Adult Survivors of Childhood Abuse**
As defined as a person – an adult – who is seeking service for a crime that was committed against them or was witnessed by them during their childhood or adolescence.
- **Arson**
As defined as any willful or malicious burning or attempt to burn, with or without intent to defraud, a dwelling, house, public building, motor vehicle or aircraft, or personal property of another.
- **Assault/Attempted homicide**
As defined as an unlawful attack by one person on another, with or without a weapon, that inflicts, or attempts or threatens to inflict, personal injury or death.
- **Bullying**
As defined as unwanted aggressive behavior among school aged children that involves a real or perceived power imbalance.
- **Child physical abuse**
As defined as non-accidental injury to a child by a parent or other adult that may include severe beatings, burns, strangulation, or human bites.
- **Child sexual abuse**

⁵ Office for Victims of Crime (2015). Crime Victimization Glossary. <http://ovc.gov/library/glossary.html>

As defined as sexual offense, i.e. forcible rape, attempted rape, statutory rape, sexual harassment, prostitution, or other unlawful sexual contact and other unlawful behavior intended to result in sexual gratification or profit from sexual activity, against a child by a parent or other adult.

- **Child exposed to violence**

As defined as a form of child maltreatment in which the child is exposed as an eyewitness to violence, crime, or abuse in their homes or communities.

- **DUI/DWI**

As defined as an accident involving one or more motor vehicles in which at least one driver was under the influence of alcohol and/or drugs or was legally intoxicated at the time of the crash.

- **Elder abuse**

As defined as abuse perpetrated by a caretakers on an elderly individual who depends on others for support and assistance.

- **Family violence or abuse**

As defined as crime or abuse committed within a family structure that is not intimate partner violence or abuse

- **Hate/bias crime**

As defined as a crime, violent or property, which is motivated by the perpetrator's bias towards the victim's perceived identity and/or the victim's association with others of a perceived identity.

- **Homicide**

As defined as the death of a person caused by criminal activity committed by another human being.

- **Human trafficking**

As defined as sex trafficking in which a commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such act has not attained 18 years of age; or the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion, for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.

- **Identity theft/fraud**

As defined by a crime in which an imposter obtains key pieces of personal information to impersonate someone else; or a crime in which a person uses deliberate deception for unlawful or unfair gain.

- **Intimate partner violence**

As defined as violent or abuse acts which involve a current or former spouse, domestic partner, or dating partner

- **Kidnapping**

As defined as the unlawful taking or holding of another person by force or threat of force.

- **Robbery**

As defined as the taking or attempting to take anything of value from the care, custody, or control of a person or persons by force or threat of force or violence

- **Sexual assault (adult or minor)**
As defined as forcible rape, attempted rape, statutory rape, sexual harassment, prostitution, or other unlawful sexual contact and other unlawful behavior intended to result in sexual gratification or profit from sexual activity
- **Stalking**
As defined as any pattern of unwanted contact between two people that directly or indirectly communicates a threat or places the victim in fear
- **Terrorism**
As defined as the use of violence or intimidation to coerce a government or civilian population to further political or social objectives
- **Other**
As defined as other crimes not listed
- **Type of service** provided to each unique crime victim (primary and secondary) served with OVS funding each quarter. Grantees should list a crime victim under the type of service (or services) for which the crime victim accessed or is accessing services right now. Do not include services accessed by a continuing (e.g. received by a victim served earlier in this fiscal year) in this reporting period but a grantee MAY include a new type of service accessed by the crime victim in this quarter. For example, if a victim is served in Quarter 1 and receives case management, and the same victim is served in Quarter 2 and receives case management and mental health care, you only include mental health care in this reporting period since you already reported the case management in the prior reporting period. Examples of type of service include case management, criminal justice advocacy, civil legal services, criminal legal services, mental health counseling, forensic or medical care, housing, hotline services, etc. (For the purposes of this performance measure, clients who are being provided more than one type of service may be counted in more than one category. It is possible that the number generated in this performance measure does not equal the total number of unique victims served.)⁶
 - **Case management and/or advocacy**
As defined as support or assistance to victim in securing rights, remedies, and services from other agencies; locating emergency financial assistance and intervening with employers, creditors, and others on behalf of the victim; assisting in filing for losses covered by public and private insurer programs; accompanying the victim to the hospital or to other medical appointments; providing active assistance to a victim through the criminal or civil justice system; accompanying the victim to court or other legal proceedings; assisting the victim in applying for, requesting, and collecting restitution; and accompanying the victim in law enforcement and prosecutorial interviews
 - **Information and referrals**
As defined as having contact with a crime victim for the purpose of identifying available services and support. Information and referrals may include providing general information about crime and victimization; referral to other victim services programs; referral to legal or medical service provider; referrals to faith communities, financial counseling, or crime scene

⁶ Office for Victims of Crime (2015). Crime Victimization Glossary. <http://ovc.gov/library/glossary.html>

clean-up; death notification; information about the criminal justice process and victims' rights; changing windows and door locks; and notification of the status of a case, legal proceedings, or case events.

- **Civil legal services**

As defined as providing professional legal representation or brief advice to crime victims in the civil justice system

- **Financial or Material Assistance**

As defined as providing services to the victim that result in a financial or material benefit. Financial or material assistance may include assistance applying for crime victim compensation, public benefits, or other emergency financial assistance; providing food assistance, transportation assistance, clothing assistance, or child care; and assisting the victim with the return of their personal property or effects.

- **Criminal legal services**

As defined as providing professional legal representation or brief advice to crime victims with respect to their role as a victim in a criminal proceeding.

- **Mental health counseling**

As defined as intensive professional, psychological, psychiatric, or other counseling-related treatment conducted by a licensed professional provider for individuals, couples, and family members to provide emotional support in crisis arising from the occurrence of crime. Includes the evaluation of mental health needs, the delivery of psychotherapy, individual counseling, support groups or group therapy, art therapy, play therapy, or writing therapy, provided that they are facilitated by an appropriately licensed professional.

- **Forensic services**

As defined as services intended to collect, analyze, or store evidence of a crime for the purpose of enhancing the criminal or civil justice process. May include evidence collection conducted during a medical forensic exam, toxicology screening, DNA testing and analysis, and reporting on the results of any evidentiary work.

- **Medical services**

As defined as services that are intended to improve the treat, identify, or improve the physical health of a victim. May include medical forensic exam or follow-up medical appointments, provided that the service is facilitated by an appropriately licensed professional.

- **Housing**

As defined as short- and long-term housing and related support services for victims and families following a victimization.

- **Hotline**

As defined as serving a person through operation of a 24-hour telephone service, 7 days a week, which provides counseling, guidance, emotional support, and information and referral

- **Crisis intervention**

As defined as short-term, in-person crisis intervention, emotional support, and guidance provided by advocates, counselors, or mental health professionals that occurs at the scene of a crime or immediately after a crime

- **Language access**
As defined as providing interpretation or translation services to a crime victim
- **Safety planning**
As defined as providing guidelines for victims that, if implemented, may reduce the odds of physical or emotional harm
- **Other**
As defined as other services not previously mentioned
- Number of **outreach events** conducted with OVS funding each quarter. (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency, or attended by your organization or agency at the invitation of the host organization or agency, for the purpose of increasing awareness in the community about your services, your organization or agency, or about the crimes to which you respond.)
- Number of **participants served by outreach events** conducted with OVS funding each quarter. (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency, or attended by your organization or agency at the invitation of the host organization or agency, for the purpose of increasing awareness in the community about your services, your organization or agency, or about the crimes to which you respond.)
- Number of **trainings or continuing education events** conducted with OVS funding each quarter. (For the purpose of this performance measure, a training event is an event conducted by your organization or agency, or conducted in partnership with another organization or agency, for the purpose of increasing knowledge, skills, or abilities of allied professionals.)
- Number of **unique participants trained or educated** with OVS funding each quarter. (For the purpose of this performance measure, a training event is an event conducted by your organization or agency, or conducted in partnership with another organization or agency, for the purpose of increasing knowledge, skills, or abilities of allied professionals.)
- Number of **unique participants engaged in community engagement or primary crime prevention activities** with OVS funds each quarter. (For the purpose of this performance measure, community engagement or prevention activities mean activities whose primary purpose is to building a collective vision or movement in a community that is designed to prevent violence or crime.)
- Number of **ASK or UASK downloads** facilitated each quarter. (For the purpose of this performance measure, ASK or UASK means that SmartPhone application that is intended to connect DC residents and visitors to direct services, agencies, and organizations within the District.)

Campus Information

- Number of unique **campus victims served** each quarter. (For the purposes of this performance measure, unique means one person. A campus victim is a person who enrolled in one of the District's institutions of higher education or an institution of higher education in another jurisdiction.)
- Number of **outreach events** conducted on **DC-based campuses** each quarter. (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency, or attended by your organization or agency at the invitation of the DC-based institution of higher

education, for the purpose of increasing awareness **on the campus** about your services, your organization or agency, or about the crimes to which you respond.)

- Number of **participants served by outreach events on DC-based campuses** each quarter. (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency, **or attended by your organization or agency at the invitation of the DC-based institution of higher education**, for the purpose of increasing awareness **on the campus** about your services, your organization or agency, or about the crimes to which you respond.)
- Number of **trainings or continuing education events conducted on DC-based campuses** each quarter. (For the purpose of this performance measure, a training event is an event conducted by your organization or agency, **or conducted in partnership with another organization or agency**, for the purpose of increasing knowledge, skills, or abilities of allied professionals **on a DC-based institution of higher education.**)

Military Information

- Number of unique **military victims** served each quarter. (For the purposes of this performance measure, unique means one person. A military victim is a person who is an active duty member of the U.S. military or is a dependent of an active duty member of the U.S. military.)
- Number of **trainings or continuing education events conducted on DC-based military installations** each quarter. (For the purpose of this performance measure, a training event is an event conducted by your organization or agency, **or conducted in partnership with another organization or agency**, for the purpose of increasing knowledge, skills, or abilities of allied professionals **on a DC-based military installation.**)
- Number of unique **participants trained or educated on DC-based military installations** each quarter. (For the purpose of this performance measure, a training event is an event conducted by your organization or agency, **or conducted in partnership with another organization or agency**, for the purpose of increasing knowledge, skills, or abilities of allied professionals **on a DC-based military installation.**)
- Number of **outreach events conducted on DC-based military installations** each quarter. (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency, **or attended by your organization or agency at the invitation of the DC-based military installation, for the purpose of increasing awareness on the military installation** about your services, your organization or agency, or about the crimes to which you respond.)
- Number of **participants served by outreach events on DC-based military installations** each quarter. (For the purpose of this performance measure, an outreach event is an event conducted by your organization or agency, **or attended by your organization or agency at the invitation of the DC-based military installation, for the purpose of increasing awareness on the military installation** for the purpose of increasing awareness in the community about your services, your organization or agency, or about the crimes to which you respond.)
- Number of **unique victims' (primary and secondary) crime victim compensation claims** for which your agency or organization provided assistance in filing or referrals for filing. (For the purposes of this performance measure, unique means one person or one claim. Crime victim compensation means the District of Columbia Crime Victim Compensation Program or the appropriate crime victim compensation program in another jurisdiction. **Providing assistance or referral includes either**

actively assisting the victim in completing the claim or actively referring a victim to the appropriate crime victim compensation program.)

Service to Victims with Limited English Proficiency

- Number of **Limited English Proficient (LEP) clients** served each quarter. (For the purpose of this performance measure, LEP means a client who does not speak English proficiently or who speaks English in a limited way.)
- Number of times your **agency accessed the victim services interpreter bank** each quarter. (For the purpose of this performance measure, the victim services interpreter bank means the interpreter bank provided through grant funding by the Office of Victim Services.)

Volunteer Information

- Number of **volunteers utilized** by your agency or organization to perform the services for which you have been provided funding by OVS. (For the purpose of this performance measure, volunteer means someone who is not employed by, contracted with, or receives any compensation for work with your agency or organization.)